



B R A Z I L I A N B B Q

TERMS & CONDITIONS

CONFIRMATION OF BOOKING

A written confirmation outlining all function details, together with a deposit of 50% of the total price for your event must be received by Cariocas BBQ & Events to confirm your booking.

FINAL CONFIRMATION

Confirmation of menu, total guest numbers, dietary requirements, and hours required for service are to be confirmed no later than 10 business days prior to the event.

- **OUR POLICY ON REDUCTION IN NUMBERS:** reduction of the number of guests will not be accepted later than 5 business days before the date of your event.
- **OUR POLICY ON AN INCREASE IN NUMBERS:** Any increase in the number of guests may be accepted up to 72 hours before the time of your event. We will endeavour to accommodate your needs, and in this case, the additional cost for the amended final increase in numbers must be paid immediately.
- **CHILDREN** – Less than age 5 are free. Age 5 to 11 are 75% off menu price. Age 12 and over are full menu price.

PAYMENT

As per the booking form, payments can be made by Paypal, Electronic Funds Transfer (insert your name and quote number in the description field) or cash; we will consider it as acceptance of our terms and conditions to proceed with your event.

Cariocas BBQ & Events must receive the full balance of payment no later than 10 business days prior to the date of the event.

CANCELLATION POLICY

In case of cancellation, written notice must be given and deposit refunds will be handled as follows:

- Events cancelled over 15 business days prior to the event – 90% refund of the total confirmed cost
- Events cancelled within 14 to 10 business days prior to the event – 70% refund of the total confirmed cost
- Events cancelled within 9 to 5 business days prior to the event – refund of 50% of the total confirmed cost
- Events cancelled within 4 to 0 business days prior to the event – no refund of the total confirmed cost



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B R A Z I L I A N B B Q

PAYMENT OF ANY SUM AFTER ITS DUE DATE or PAYMENT LESSER THAN THE DUE VALUE

It will be our right to suspend or end our arrangements in accordance with our Cancellation Policy.

MINIMUM NUMBERS

Our prices and inclusions are based on a minimum of 50 adult guests. Should your guest numbers be fewer than the stipulated minimum, an increase on the price per person may occur.

DIETARY REQUIREMENTS

We understand the importance of catering for dietary needs. Our menu has vegetarian, vegan and gluten free options.

Please notify us of any dietary requirements or food allergies at the time of booking, or up to 10 business days prior to the event.

Whilst we will make all of our best efforts to meet dietary requirements and avoid cross contamination by any allergen, our kitchen and equipment used may contain traces of nut, egg, dairy, gluten and other known allergens.

TRANSPORTATION FEE & PARKING

There is no transportation fee for the Perth Metropolitan area. For any events outside the Perth Metropolitan area, a transportation fee may apply, dependent on the distance. This cost will be quoted at the time of booking.

Clients must supply onsite parking for company vehicles at no cost to Cariocas BBQ & Events.

TIME FRAMES

We will endeavour to meet all agreed time frames, however, we cannot be held responsible for delays in circumstances beyond our control. Cariocas BBQ & Events will communicate any anticipated delays in a timely and professional manner.

RIGHT OF SUBSTITUTE

If for any unforeseen reason Cariocas BBQ & Events is unable to supply the product ordered, then a product of equal or greater value may be substituted. Cariocas BBQ & Events will always discuss this with the client prior to substituting any item.

FOODSAFE POLICY

As a Food Safe Caterer, we meet and follow strict guidelines relating to the health and hygiene of both our staff and food preparation practices. For this reason, client prepared dishes in addition to our menus must be discussed with us prior to the function to clarify any possible claims relating to liability. Any leftover food made by us will not be left on site. It is our responsibility to ensure any leftover food is discarded appropriately.

